# Handy Enterprises, LLC Limited Warranty

Handy Enterprises, LLC (hereinafter referred as "Handy Enterprises") hereby warrants all HANDY™ products sold by Handy Enterprises or by Handy Enterprises' authorized distributors, resellers and retailers to be free from manufacturing defects in material and workmanship in accordance with the following terms and conditions.

### **Warranty Periods**

This limited warranty begins on the original date of purchase, and is valid only on products purchased and used in the United States. This product has a three (3) year limited warranty on parts (90 days on lamps), a one (1) year limited warranty on any tablet and a one (1) year limited warranty on labor. This warranty may be enforced only by the original purchaser of the product. The original sales receipt or invoice must be presented within the warranty period as proof of purchase in order to obtain warranty service. Upon expiration of this warranty the expense of product repair becomes the responsibility of the purchaser.

### **Obtaining Warranty Service**

To receive warranty service, the purchaser should contact Handy Enterprises for problem determination and service procedures. Warranty service may only be performed by a Handy Enterprises authorized service center. **Call the Handy Enterprises Customer Support Line at +1 (630) 345-3954 or contact us via www.handyuv.com.** Handy Enterprises will issue a Return Merchandise Authorization (RMA) number for the product which is to be serviced. Authorization must be obtained prior to service, and shipment to an authorized service center. Transportation to and from the service center is the responsibility of the purchaser.

Handy Enterprises will repair or replace this product, at our option and at no charge with new or reconditioned parts, if found to be defective during the limited warranty periods specified above. All replaced parts and products become the property of Handy Enterprises and must be returned to Handy Enterprises. Replacement parts and products assume the remaining original limited warranty period. Handy Enterprises will not pay for the following:

- Removal or installation of HANDY™ products.
- 2. Cost of Initial set up.
- 3. Cost of any dealer or customer initiated product changes or updates.
- 4. Any third party related software, application or PC operating system set up issues (where applicable).
- 5. Set up of network related equipment and software (where applicable).
- 6. Shipping/transportation charges.

### **Items Not Covered By This Warranty**

This warranty does not apply to the following:

- 1. Accidental damage, faults caused by negligent use or care, unintentional or deliberate misuse, neglect, vandalism, careless operation or handling of the unit which is not in accordance with the HANDY User Manual.
- 2. Defects or damage caused by fire, flood, lightening, earthquake or other acts of nature.
- 3. Damage caused during shipping or handling.
- 4. Faulty installation or installation that does not follow the installation instructions supplied by Handy Enterprises.
- 5. Use of parts and accessories which are not genuine HANDY or unauthorized components.
- 6. Consumable parts, such as batteries and lamps, unless failure has occurred due to a defect in materials or workmanship.
- 7. Damage caused by repair or attempted repair by anyone not authorized by Handy Enterprises.
- 8. Damage caused by water ingress due to cleaning, treatments prohibited in the User Manual, and/or by accident.
- 9. Products with altered, defaced or removed serial numbers.
- 10. Products purchased in "as is" condition.
- 11. Improper operation, improper network set up (where applicable), improper connection to peripherals (where applicable), improper electrical connections, power surges or not following the User Manual.
- 12. Damage, failures or problems due to use or incompatibility with other equipment or product.
- 13. Conditions caused by normal wear-and-tear or otherwise due to the normal aging of the HANDY™ product.
- 14. Any non- HANDY™ branded hardware products or any software, even if packaged or sold with HANDY™ product(s). Manufacturers, suppliers, or publishers other than Handy Enterprises, may provide their own warranties to you.

Other questions regarding this Warranty can be answered by calling the Handy Enterprises Customer Support Line +1 (630) 345-3954. Register your HANDY™ product(s) at www.handyuv.com

## **Legal Disclosures**

The preceding warranties are the exclusive warranties given by Handy Enterprises for the HANDY™ product. Handy Enterprises EXPRESSLY DISCLAIMS ALL OTHER WARRANTIES ON PRODUCTS AND SERVICES OF ANY KIND, WHETHER WRITTEN, ORAL, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTIES OF MERCHANTABILITY, AND FITNESS FOR A PARTICULAR PURPOSE, AND ANY IMPLIED WARRANTIES OTHERWISE ARISING FROM COURSE OF PERFORMANCE, COURSE OF DEALING OR USAGE OF TRADE.

HANDY ENTERPRISES SHALL NOT BE RESONSIBLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY-WHETHER RESULTING FROM THE NON-DELIVERY OR FROM THE USE, MISUSE, OR INABILITY TO USE THE PRODUCT OR FROM DEFECTS IN THE PRODUCT. THIS EXCLUSION COVERS, WITHOUT LIMITATION, DAMAGES FOR LOSS OF USE, REVENUE OR PROFIT, COST OF SUBSTITUTE EQUIPMENT, LOSS OF OR DAMAGE TO ANY PROPERTY, AND CLAIMS BY PURCHASER'S CUSTOMERS OR OTHER THIRD PARTIES.

This Agreement shall be governed by the laws of the State of Illinois without regard to the principles of conflicts of laws. This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state. If any part of this Warranty is found to be void or unenforceable, then the remainder shall have full force and effect, and the invalid provision shall be partially enforced to the maximum extent permitted by law to effectuate the purpose of the Warranty.